Peer-Review Statements
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All of the articles in this proceedings volume have been presented at the 3rd Business Innovation Sustainability and Technology International Conference (BISTIC) 2023 during 1 day on 25th July, 2023 by online. These articles have been peer reviewed by the members of the Scientific Committee and approved by the Editor-in-Chief, who affirms that this document is a truthful description of the conference’s review process.

1. REVIEW PROCEDURE

The reviews were double-blind review process. Each submission was examined by 2 reviewer(s) independently (internal and external team from Universitas Negeri Malang).

The conference submission management system was UM conferences. The system developed by Universitas Negeri Malang in managing each international conferences for all faculties (include BISTIC 2023). This conference system can monitor all activities in submitting paper. The conferences system can access in link https://cms.um.ac.id

The submissions were first screened for generic quality and suitableness. After the initial screening, they were sent for peer review by matching each paper’s topic with the reviewers’ expertise, taking into account any competing interests. A paper could only be considered for acceptance if it had received favourable recommendations from the two reviewers.

In review process, Editors sent the paper without name in reviewer team. They will not know whose paper was reviewed. They are asked to maintain the credential of the review process and maintain credibility in conducting the review. After the review process, Editors will send the results of the review and ask the authors to revise it.

Authors of a rejected submission were given the opportunity to revise and resubmit after addressing the reviewers’ comments. The acceptance or rejection of a revised manuscript was final.

2. QUALITY CRITERIA

Reviewers were instructed to assess the quality of submissions solely based on the academic merit of their content along the following dimensions:

1. Pertinence of the article’s content to the scope and themes of the conference;
2. Clear demonstration of originality, novelty, and timeliness of the research;
3. Soundness of the methods, analyses, and results;
4. Adherence to the ethical standards and codes of conduct relevant to the research field;
5. Clarity, cohesion, and accuracy in language and other modes of expression, including figures and tables.

In addition, all of the articles have been checked for textual overlap in an effort to detect possible signs of plagiarism by the publisher. Editors used Turnitin in checking the similarity rate. The similarity check will be conducted before the paper sent to reviewers. The similarity was used by reviewers for additional source in review process. Editors also conducted the similarity check after authors sent revised paper.

3. KEY METRICS

| Total submissions | 41 |
| Number of articles sent for peer review | 41 |
| Number of accepted articles | 31 |
| Acceptance rate | 75.61% |
| Number of reviewers | 20 |

4. COMPETING INTERESTS

Neither the Editor-in-Chief nor any member of the Scientific Committee declares any competing interest.

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Some of the authors (in this case, name them) were supervised by the Editor-in-Chief, who has recused herself from handling their submissions and has delegated them to colleagues with no personal interests in them.

The conference was fully funded by Universitas Negeri Malang, a university that has also supported or participated in some of the research submitted to the conference. All authors and reviewers are required to disclose their funding sources, and those research works that were funded by Universitas Negeri Malang have been reviewed by members of the Scientific Committee with no personal interests in the university.